

IOWA STATE UNIVERSITY

Civil, Construction and Environmental Engineering

# Quantifying Utility Risk in Transportation Project Development

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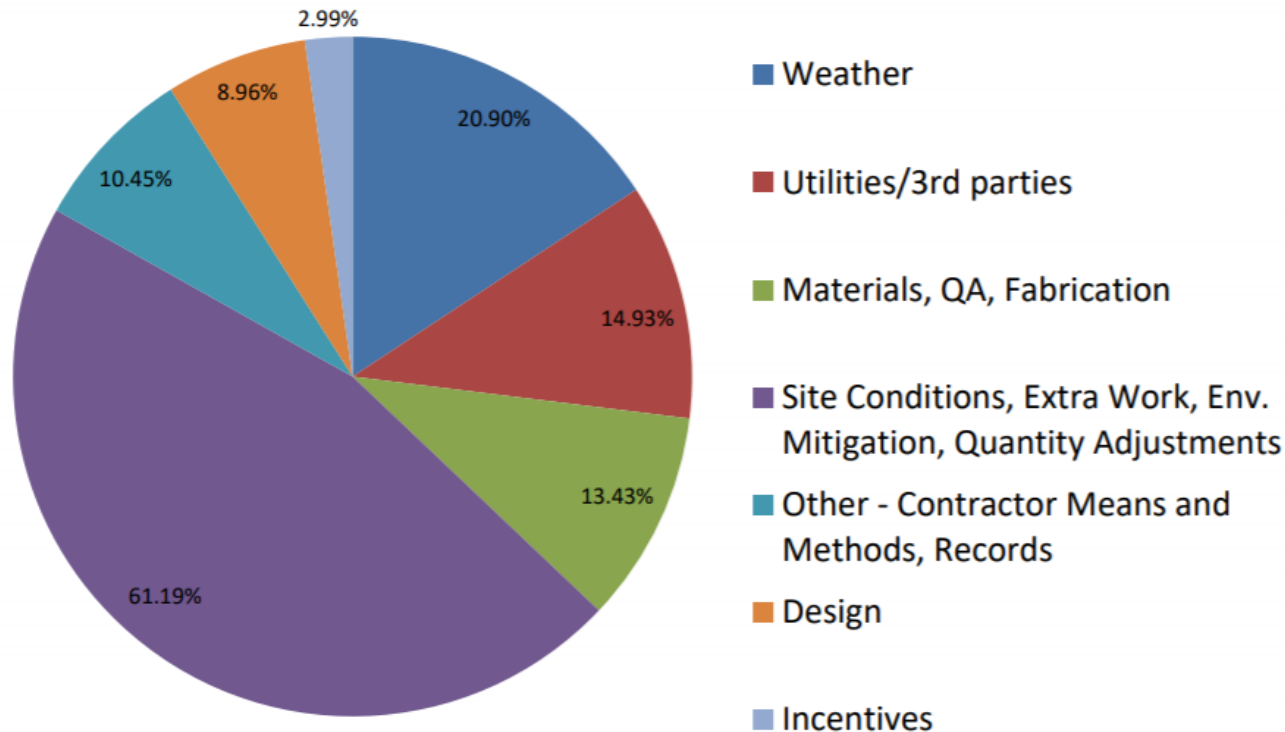
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# Utilities Impacts in Transportation

- Why are they in our Right-of-Way?
- Tax Payers = Rate Payers; In public interest
- Design Costs are 10% of Construction Costs
- Utility Costs are 10% of Design Costs
- Utility Costs are 0.1% of Construction Costs
- Utility issues increase construction costs by 3.16% (Goodrum, et. al., 2010)

# Utilities Risk in Project Development

## 3<sup>rd</sup> Leading Cause of Project Delays



Source: 2018 AASHTO CRUO Annual Meeting FHWA Presentation, Julie Johnston

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# Can we quantifiably estimate utility-related risks to highway projects?

- Otherwise we address all projects similarly
  - Inefficient use of resources
- Projects and utility facilities have varying risk dimensions and attributes
  - Complexity
  - Costs
  - Time
  - Safety
  - Location Uncertainty
  - Data Availability
  - Operational Concerns
  - Structural Concerns

# What is Utility Risk?

- Within the constructs of this work...
  - Project Development
  - Time
  - Cost
  - Complexity in Coordination
    - Considered a function related to the number of utility agreements

# Quantifying Utility Related Risks

- Research Approach
  - Collected & analyzed KYTC project data
    - 13,856 projects (1989-2014)
    - *Data Cautions! Review with SMEs*
  - Quantified risk according to:
    - Time required for utility relocations/clearance (743 records)
    - Complexity of utilities involved (1,503 records)
    - Utility relocation cost (1,878 records)

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# Quantifying Utility Related Risks

- Time Associated Risk Factors (743 records)
  - Utility Clearance Date versus Phase Authorization Date
  - Utility Relocations Completed Date versus Phase Authorization Date
  - Utility Agreements Completed Date versus Phase Authorization Date

<b>Risk Level</b>	<b>Description for Utility Duration</b>
<b>Low (1)</b>	Less than 365 days (1 year)
<b>Medium (2)</b>	Between 365 and 1095 days (3 years)
<b>High (3)</b>	Greater than 1095 days

# Quantifying Utility Related Risks

- Complexity Associated Risk Factors (1,503 records)
  - More Abstract Measure

<b>Risk Level</b>	<b>Number of Utilities Involved</b>
<b>Low (1)</b>	<b>Less than 3</b>
<b>Medium (2)</b>	<b>Between 3 and 6</b>
<b>High (3)</b>	<b>Greater than 6</b>



# Quantifying Utility Related Risks

- Cost Associated Risk Factors (1,878 records)

<b>Descriptive Statistic</b>	<b>Utility Phase Value</b>
<b>Average</b>	\$541,305
<b>Standard Deviation</b>	\$962,140
<b>Minimum</b>	\$0
<b>Maximum</b>	\$9,717,856
<b>First Quartile</b>	\$50,000
<b>Median</b>	\$150,000
<b>Third Quartile</b>	\$586,500

<b>Risk Level</b>	<b>Utility Phase Authorization</b>
<b>Low (1)</b>	<b>Less than \$300,000</b>
<b>Medium (2)</b>	<b>Between \$300,000 and \$600,000</b>
<b>High (3)</b>	<b>Greater than \$600,000</b>

# Quantifying Utility Related Risks

- Combined Risk Scores

<b>Risk Level</b>	<b>Number of Projects Per Risk Level (1,966 Total)</b>
<b>Low (1)</b>	836 (42.5%)
<b>Medium (2)</b>	745 (37.9%)
<b>High (3)</b>	385 (19.6%)

# Utility Risk Model

- Research Analysis  $\sim$  *Risk Model*
  - Multiple Linear Regression
  - Backward selection to a parsimonious model
  - R-squared 0.84; p-value <0.0001
  - Validation through sample projects and KYTC review

$$\mathbf{Risk} = 1.14 - 0.02 * \mathbf{District} + \mathbf{Project Type (Categorical Variable Range)} + 0.02 * \mathbf{Phase Authorization (in \$100,000)} + 0.13 * \mathbf{Number of Utilities Involved}$$

# We can predict where problems will be, now what?

- Research Approach ~ *Practice Alignment*
  - Practice collection
    - Literature review (11 DOT process manuals)
    - Nationwide survey (84% response rate; 42 DOTs)
    - Kentucky survey and interviews (KYTC Task Force)
  - Prioritization
    - Utility company feedback (29 respondents)
    - DOT interviews & Case studies (6 DOTs)

# Best Practices to Mitigate Utility Risk

- Research Analysis ~ *Practice Alignment*
  - Aligned best practices to risk levels
  - SMEs validated practice alignment
    - Utility company interviews (4 companies)
    - Kentucky Transportation Cabinet subject-matter expert review (Central Office and District)

# Best Practices to Mitigate Utility Risk

Tool	Appropriate Risk Level	Strengths	Weaknesses	Opportunities	Threats
<b>Early Utility Involvement in Design</b>	1,2,3	<ul style="list-style-type: none"> <li>• Early incorporation of utility knowledge in design process</li> <li>• Early identification of potential utility issues</li> <li>• Better coordinated</li> </ul>	<ul style="list-style-type: none"> <li>• Level of effort increases for utility staff early in project</li> </ul>	<ul style="list-style-type: none"> <li>• Time savings from better coordination</li> <li>• Money savings from avoiding potential issues</li> </ul>	<ul style="list-style-type: none"> <li>• More involvement could slow early design</li> </ul>
<b>Training project managers and other design personnel on utility issues</b>	1,2,3	<ul style="list-style-type: none"> <li>• Sufficient knowledge with regards to utility relocation</li> <li>• Better and early identification of</li> </ul>	<ul style="list-style-type: none"> <li>• Level of effort increases for manager and design personnel</li> </ul>	<ul style="list-style-type: none"> <li>• Time and cost saving from better design</li> <li>• Time and cost saving from better</li> </ul>	<ul style="list-style-type: none"> <li>• Spending more cost and time for training</li> </ul>

# Risk Support Tool

- Implementation

Utility Risk Assignment Worksheet

Tool	Strengths	Weaknesses	Opportunities
Early Utility Involvement in Design	<ul style="list-style-type: none"> <li>• Early Incorporate utility knowledge in design process</li> <li>• Early identification of potential utility issues</li> <li>• Better coordinated</li> </ul>	<ul style="list-style-type: none"> <li>• Level of effort increases for utility staff early in project</li> </ul>	<ul style="list-style-type: none"> <li>• Time s</li> <li>• Money issues</li> </ul>
Training project managers and other design personnel on utility issues	<ul style="list-style-type: none"> <li>• Sufficient knowledge with regards to utility relocation.</li> <li>• Better and early identification of potential utility issue</li> </ul>	<ul style="list-style-type: none"> <li>• Level of effort increases for manager and design personnel</li> </ul>	<ul style="list-style-type: none"> <li>• Time a</li> <li>• Time a management</li> <li>• Better knowledge</li> </ul>
Training consultant and utility owner personnel	<ul style="list-style-type: none"> <li>• Sufficient knowledge with regards to utility relocation</li> </ul>	<ul style="list-style-type: none"> <li>• Level of effort increases for consultant and utility owner personnel</li> </ul>	<ul style="list-style-type: none"> <li>• Less r</li> <li>• More</li> </ul>
Early utility cost estimation based on worst assumption	<ul style="list-style-type: none"> <li>• Better budgeting</li> </ul>	<ul style="list-style-type: none"> <li>• Time &amp; effort in development</li> </ul>	<ul style="list-style-type: none"> <li>• Early i scope</li> </ul>
Using technology tools such as Google Earth, GIS in the planning stage	<ul style="list-style-type: none"> <li>• More effective tools for planning</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of enough experts</li> <li>• Personnel training</li> </ul>	<ul style="list-style-type: none"> <li>• Time s</li> <li>• Cost s</li> </ul>

# Conclusions

- Quantitative assessment of utility-related risk
  - Prioritize utility needs and resources
- Alignment & strategic application of best practices
  - Minimize & mitigate utility related issues
- Utility process data collection and management improvements needed—Utility Conflict Management systems



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Questions?

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