

# Information Assurance and Transportation

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#### STATE OF IOWA

#### Shoe/by Jeff MacNelly





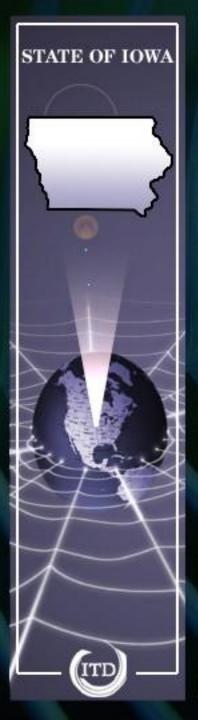






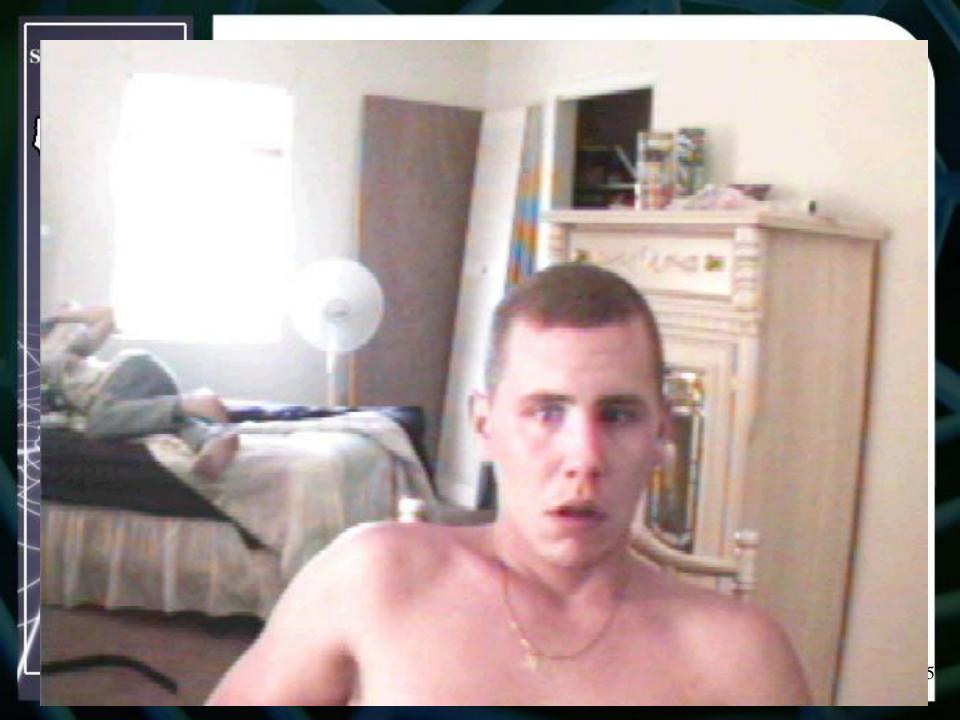
#### What I'm Gonna Tell 'Ya

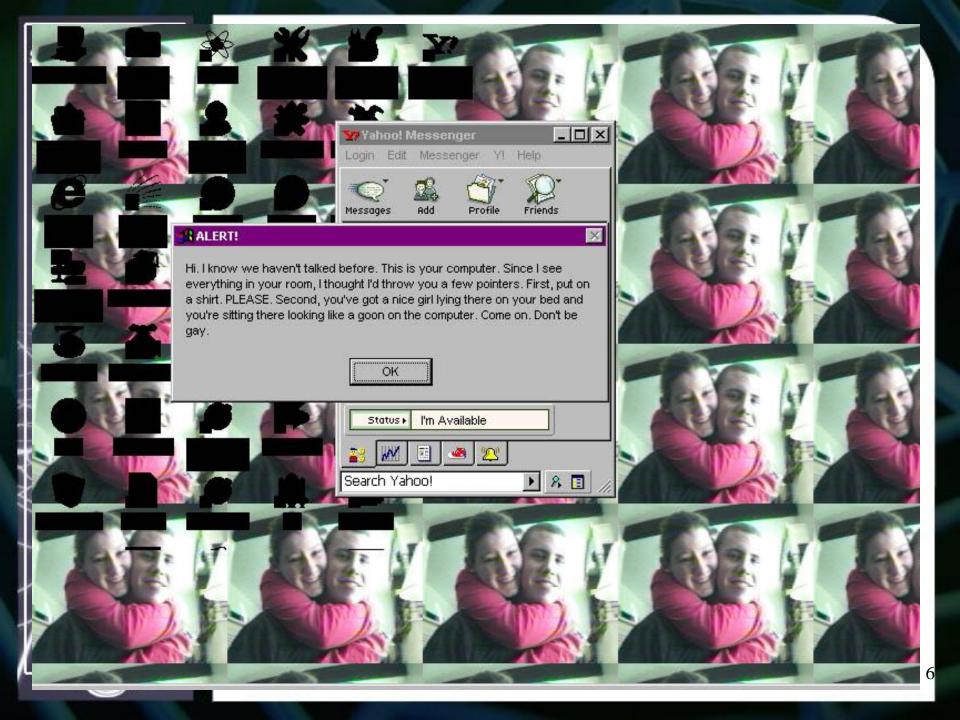
- Introduction
- Today's Environment
- Threats
- Information Assurance
- Challenges
- Elements
- Critical Infrastructures
- Transportation and Security
- Initiatives

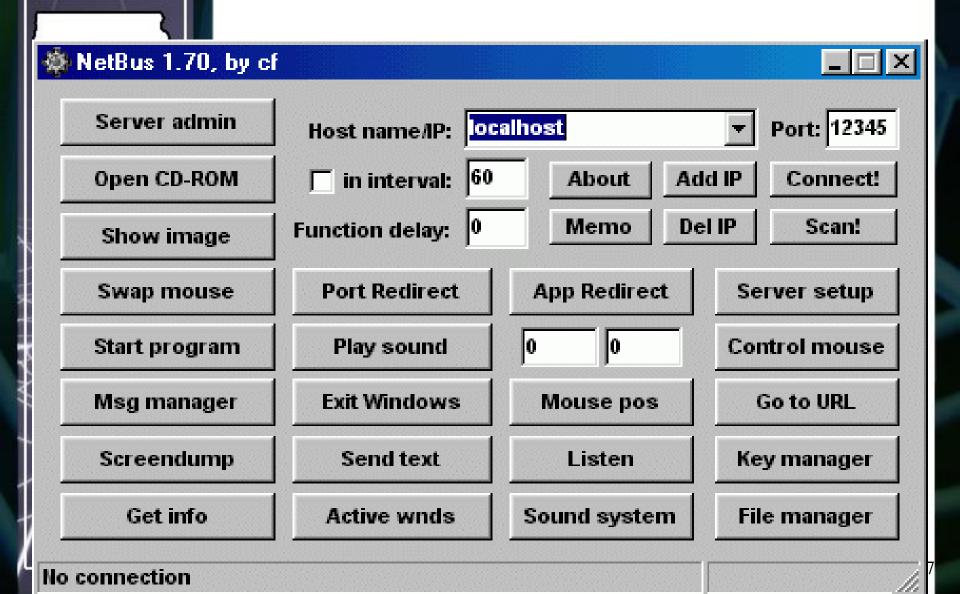


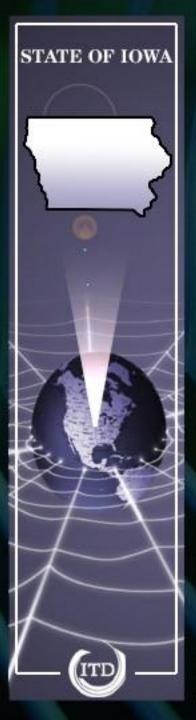
#### Introduction

- Networks increasingly important
- Increasingly under attack
- New security emphasis
- It's a new world out there









## Today's Computing Environment

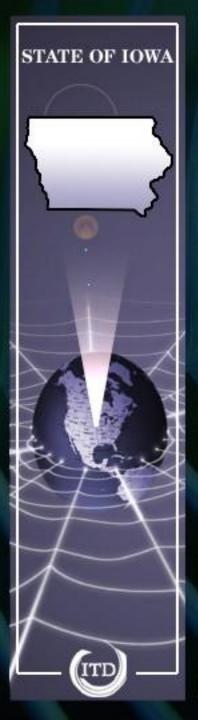
Advanced societies are dependent upon vulnerable computer systems

- Power grid, dam controls, train switching
- Paychecks, social security and welfare checks, stocks, money transfers
- Criminal records, medical information
- Transportation systems
- \$600B/day in Federal Reserve transfers
- \$2T/day in international wire transfers
- \$15B/day lost



## Today's Computing Environment

- New, Internet-based approaches
  - Enhance communication
  - Increase customer satisfaction
  - Reduce cost
- Leverage existing public infrastructures
- Increasingly mobile workforce



## Today's Computing Environment

#### What does this mean?

- Information, resources, and capabilities available at unprecedented levels
- Shop on-line
- Renew licenses, banking, stocks
- Track inventories
- Communicate throughout the world
- Convenience is astonishing
- Opportunities





### The Security Threat

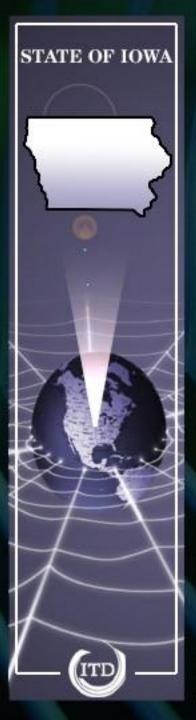
- Technological advances that contribute to these conveniences also make systems vulnerable to attack
- Hacker networks share information and work together fairly well



#### The Security Threat

"The electron is the ultimate guided weapons system."

> --Dr. John Deutch, Director, CIA *Testimony to U.S. Senate* Permanent Subcommittee on Investigations Hearings, 25 June 96



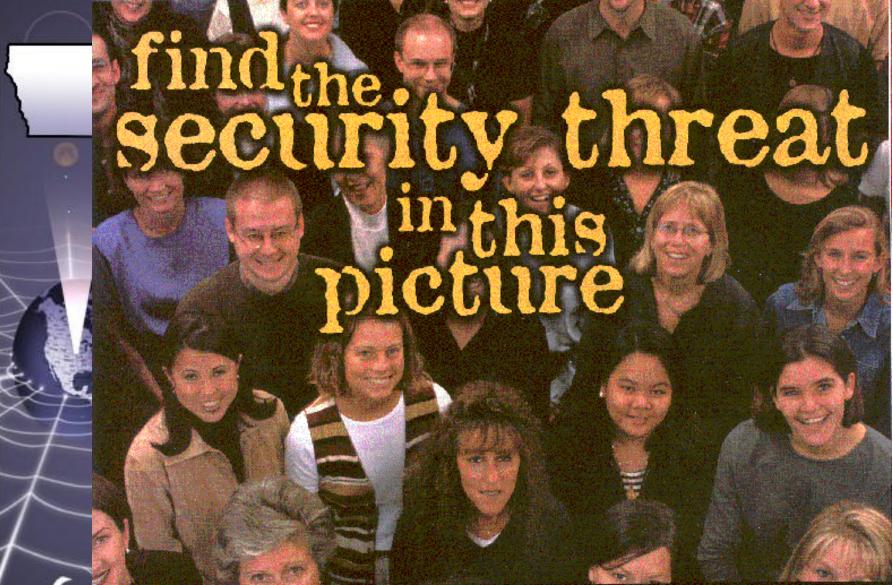
### The Security Threat

- Hackers
- Crackers
- Phreakers
- Subversives
- Political Dissidents
- Insiders
- Terrorists





STATE OF IOWA





#### **Threats**

**Threat Sources** 

#### Human Intentional

Fraud and theft Malicious intruder Industrial espionage Malicious code Nation-state espionage **Terrorism** Intentional circumvention of security Disregard for procedures Disgruntled employee

#### Human Unintentional

Errors and omissions Untrained users Programming errors Configuration errors

#### Structural

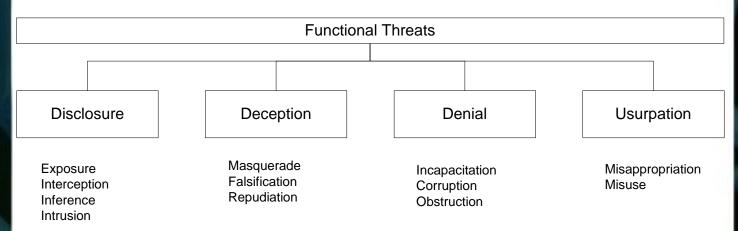
Physical environment Network anomaly Software anomaly Power anomaly

#### Environmental

Fire Wind Flood Blizzard



#### **Threats**





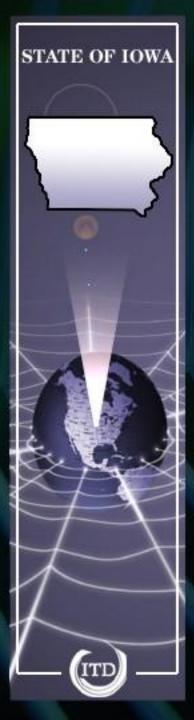
#### **Threats**

- Difficult to ascertain
- Wide and varied
- Intelligence
- Difficult to apply to the risk equation



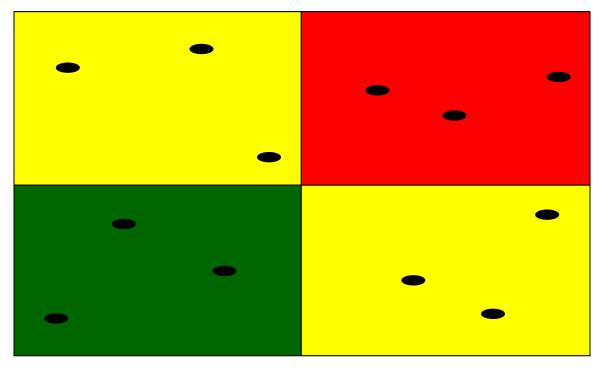
#### Risk

- Classical risk concept: risk = threat x vulnerability
- New risk concept: risk = criticality x vulnerability



### Concept of Risk

Criticality

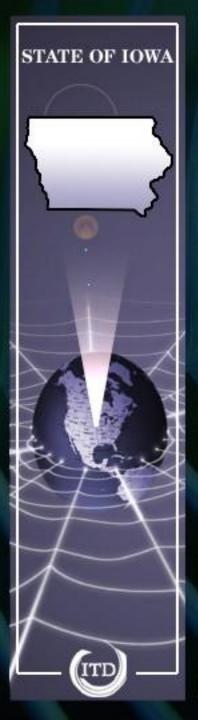


Vulnerability x Threat



## Risk Management

- What can hurt me?
- How can it hurt me?
- How critical is the asset?
- What can I do to protect myself?



### Security is not...

- Easy
- A product
- Static
- A condition
- Risk elimination



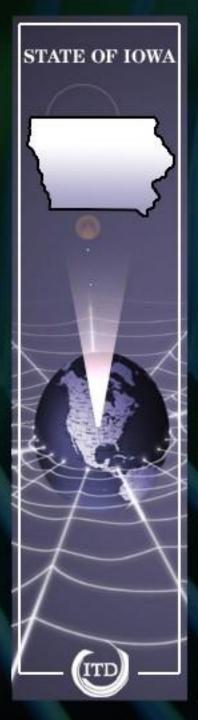
### Security is...

- Complex
- A process
- Highly dynamic
- Elusive
- Risk management
- Not complete



#### Information Assurance

- **Protect** information and information systems from intentional, unintentional, structural, and natural threats
- Detect threats to information and information systems
- **Restore** capabilities in an efficient and prioritized manner
- **Respond** appropriately with an integrated, coordinated, and focused effort to cope with, reduce, or eliminate the effects of attacks or intrusions



#### **Protect**

- Confidentiality
- Integrity
- Availability



#### **Protect**



Risk Management, and thus, Information Assurance, is a *process*, not a product.



#### Detect

- Host and network-based intrusion detection
- Auditing and log review
- User reporting
- Daily status update



#### Restore

- Backups in a secure location
- Test
- Exercise
- Identify critical assets



### Respond

- Configuration changes
- Law enforcement
- Hardware, software
- Policy changes



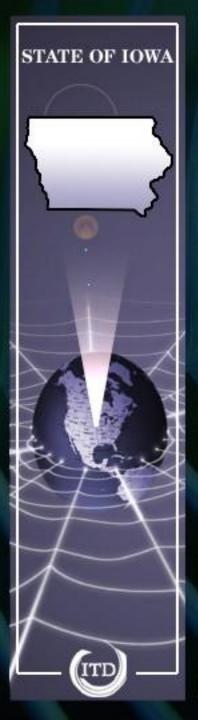
## Challenges

- Protect confidentiality, integrity, and availability
- Protect while allowing user to function
- Promote security as an enabler, not an obstacle



#### AGONY

NOT ALL PAIN IS GAIN.



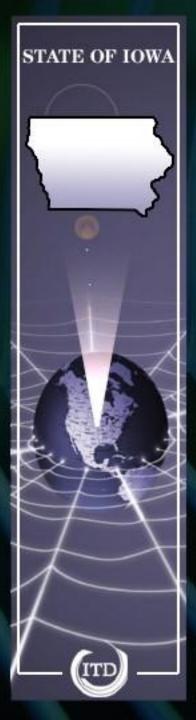
## Challenges

- Management
- Operations
- Law
- Users
- Administrators
- Resources

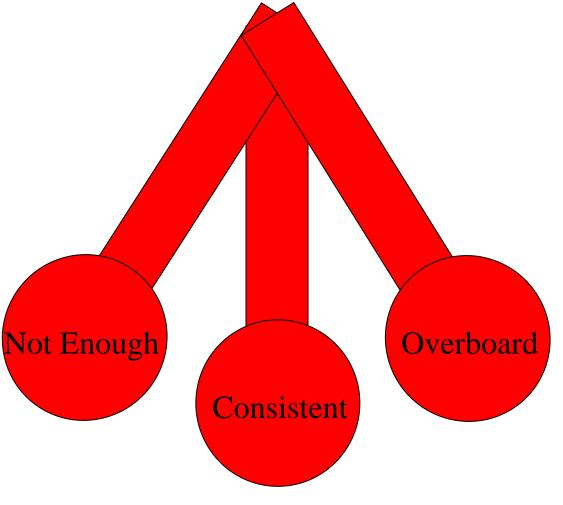


#### APATHY

IF WE DON'T TAKE CARE OF THE CUSTOMER,
MAYBE THEY'LL STOP BUGGING US.



#### The Pendulum

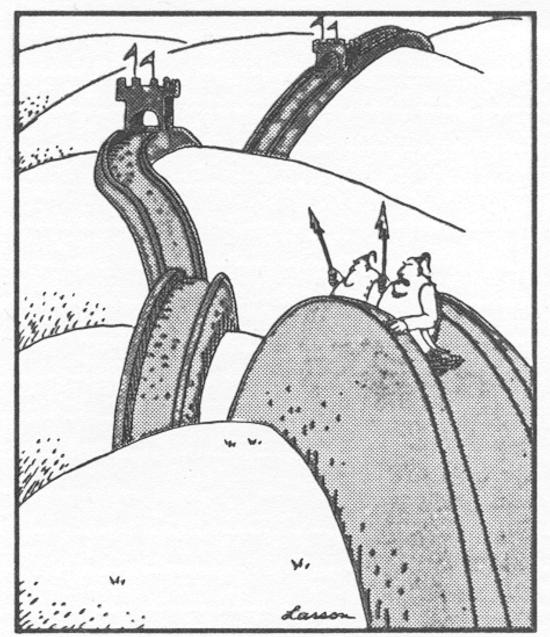




## Challenges

- Security standards
- Vendors
- Products
- No such thing as a state of perfect knowledge
- Reactive vs. proactive
- Just enough





"Now we'll see if that dog can get in here!" 8 January 2002 37



## Guiding Principles

- The state is entrusted with the information and owns the accountability for its protection.
- Security exists only to mitigate risk.
- Security must be an enabler.
- Security input must be value added.
- Security input must be practical and fast.



- Policy
  - Standard
    - Procedure
- Guidelines
- Acceptable use
- Physical security



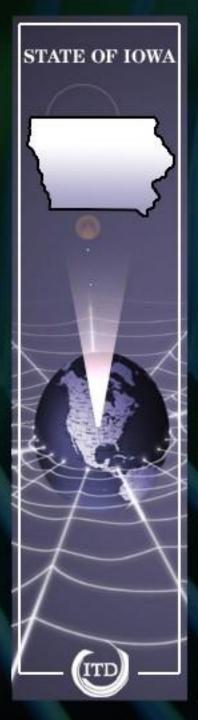
- Asset identification
- Vulnerability assessments
- Risk assessments
- Event reporting
- Incident response
- Defense in depth
- Enterprise approach



- Security awareness
- Malicious logic protection
- Backup and recovery
- Portable devices
- Telecommuting
- Roles & responsibilities



- Intrusion detection
- Contractors & vendors
- Privacy
- Business continuity
- Identification & authentication
- Access control



- Logging
- Audit
- Configurations
- Change management
- Testing
- Compliance
- Environmental controls



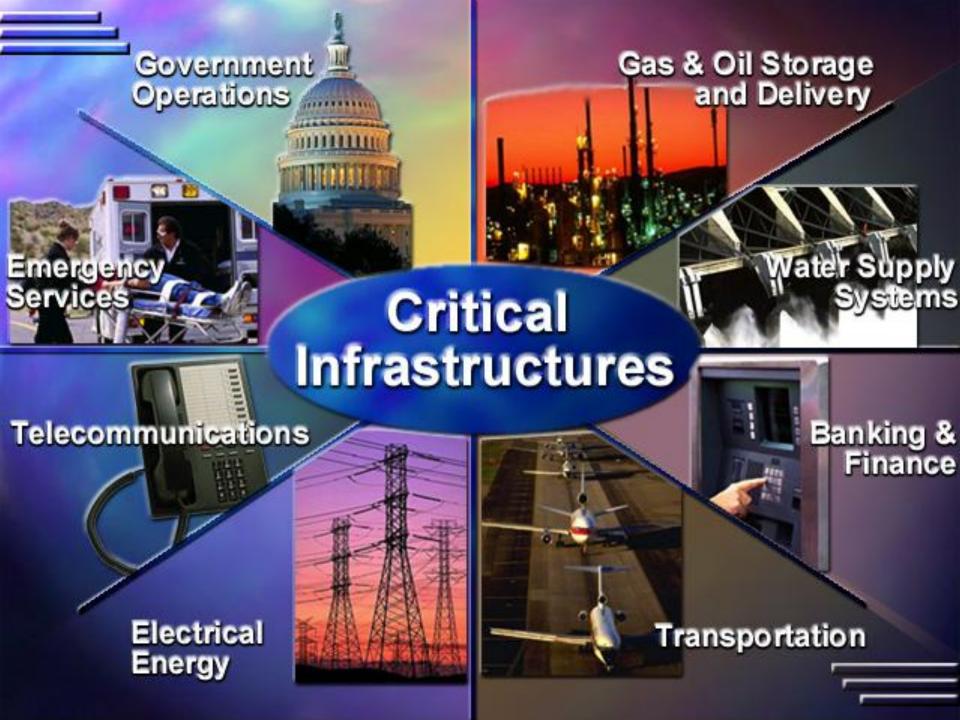
"...the nation's critical infrastructures telecommunications, water supply, electric power, banking and others have substantial vulnerabilities that can be exploited by terrorists and foreign powers."

> --General Robert T. Marsh Chairman, President's Commission on Critical Infrastructure Protection



"Certain national infrastructures are so vital that their incapacity or destruction would have a debilitating impact on the defense or economic security of the United States."

> -- President William J. Clinton, Executive Order 13010





## **Targetability**

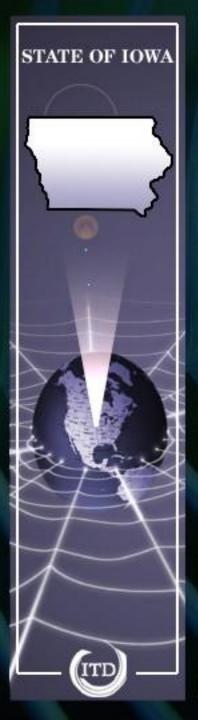
- The US is extremely targetable
- US contains 42% of the world's computing power – 1997 figures
- Advanced societies increasingly dependent on vulnerable systems
- A national digital nervous system



- Essential to economic and national security of US
- Vital to health, welfare, and safety
- Increasingly interdependent and interconnected systems



- Owners & operators primary responsibility for protecting
- Generally not designed to cope with significant military or terrorist threats
- Government and industry must work together to deal with protecting our homeland



- Requires an unprecedented partnership
- Goal assured service delivery



#### No Problem?

"To suppose that national utilities and infrastructure could be taken out by cyber terrorists, is, quite frankly, bollocks."

> --Neil Barrett Information Risk Management



## Omega Engineering

- Tim Lloyd planted a software time bomb
- Destroyed software controlling manufacturing machines
- \$10 million + in losses
- \$2 million + for reprogramming
- 80 layoffs



## Transportation

#### Trucking

- Dispatching, load planning, routing, mobile communications, fuel purchasing, vehicle tracking, driver settlements, human resources, wireless
- Integration of information from all sources into one system
- Allow customers to make better decisions and become more profitable Security & Transportation



## Transportation

- UPS
  - Ring scanner
  - Wearable computer
  - Track packages
- Lower costs, boost profits
- Improve connectivity, communications, and collaboration



## Transportation

- US Dept of Transportation involved in PCIS
- Intelligent Transportation Society of America



#### ITS America

- Data Security and Privacy Task Force
- Promoting awareness of security and privacy issues
- Transportation information available to more people than ever before
- Have not been adequately addressed



## Transportation Security

- Dec 2000 figures
- \$2.7 trillion industry
- 17% of U.S. economy
- \$30 \$50 billion in cargo stolen worldwide each year
- http://www.nas.edu/trb/publications/security/ebadolato.pdf



## Transportation Security

- Vast amount of info on shipments, customers' inventories in motion, and equipment
- Just in time delivery
- Privacy



## Transportation Security

- E-commerce
- Asset identification
- Customer profits
- More information contained in a common system



## Transportation Security

- Traffic light systems
- Wireless networks
- Rail systems
- Any transportation asset that uses computerbased systems



## Transportation Security

- Threats
  - Fraud
  - Money laundering
  - Penetrate systems to identify cargo content and location
  - Reroute cargo
  - Reroute trains, plains, etc.



## Transportation Security

- Stephen Flynn, "Transportation Security: Agenda for the 21st Century"
- http://www.nas.edu/trb/publicati ons/security/sflynn.pdf
- Talks about lack of defenses and openness
- Discusses the need to remove all weak links



## Flynn

#### Five initiatives

- Awareness
- Global cooperation
- Increased transparency
- Private-public partnerships
- Marshalling resources and expertise



#### **NIPC**

- FBI's National Infrastructure Protection Center
- Created in response to PDD 63
- National critical infrastructure threat assessment, warning, vulnerability, and law enforcement investigation & response entity
- The local level's link to federal efforts



#### **NIPC**

- Share, analyze, and disseminate information
- Training for federal, state, and local cyber investigators
- Coordinate FBI computer intrusion investigations



## InfraGard.



- Part of the NIPC
- Outreach and information sharing with public and private sector
- Owners & operators of critical infrastructures
- Local chapters
- An Iowa chapter now in operation



## InfraGard.



- Formal and informal information exchange
- Promotes protection of critical infrastructures
- Representatives from private industry, government agencies, academic institutions, state & local law enforcement



## InfraGard.



- Intrusion alert network
- Secure Web site
- Seminars and training
- Meetings with colleagues
- Develop contacts with each other and local FBI personnel



#### FBI Benefits

- More reported intrusions
- Satisfies PDD 63
- New channels for threat warning dissemination
- New contacts in business community



## Private Sector Benefits

- Threat warnings
- Better understanding of law enforcement and available resources
- Education and training
- Interaction with a wide variety of personnel



#### **PCIS**

- Partnership for Critical Infrastructure Security
- Supposed to coordinate cross-sector initiatives
- Industry driven
- Setting up information sharing and analysis centers



#### New Mexico

- New Mexico Critical Infrastructure Assurance Council
- http://www.nas.edu/trb/publi cations/security/doneil.pdf
- Cooperative, private-public sector, all volunteer



#### **NMCIAC**

- Addressing
  - Information and communications
  - Transportation
  - Utilities
  - Banking and finance
  - Emergency management and government services



#### Iowa

- InfraGard chapter
- Critical Infrastructure **Assurance Coordinator**
- Working with Emergency Management
- Terrorism conferences
- Will be branching out this



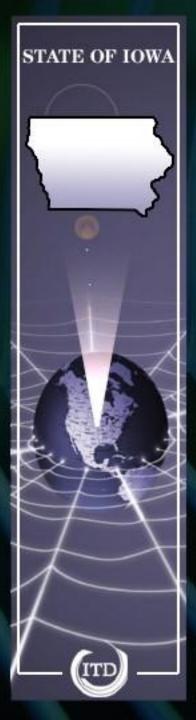
#### Links

- Iowa Security: <a href="http://www.itd.state.ia.us">http://www.itd.state.ia.us</a>
- NIPC: http://www.nipc.gov/
- InfraGard: http://www.infragard.net/
- PCIS: <a href="http://www.pcis-">http://www.pcis-</a> forum.org/index.cfm
- CIAO: <a href="http://www.ciao.gov">http://www.ciao.gov</a>
- ITS America: <a href="http://www.itsa.org/">http://www.itsa.org/</a>
- ITSB Transportation Security: http://www4.trb.org/trb/homepage.nsf/ web/security



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